



## End of Life Take Back Service

### CSM Office Furniture Solutions Environmental Policy

CSM develops its environmental policy interdependently with all other policy and decision making - we are focused on pursuing a broader definition of quality. Some of the environmental initiatives now in place at our factory include:

- All products are designed to be 100 percent recycled.
- Using the most environmentally safe and healthy materials available. Most of CSM's products are fabricated from sheet metal, a long lasting and fully recyclable material.
- Designing for minimum waste by using computerised nesting programs to maximise the number of components to a sheet.
- Encouraging material reutilization, such as recycling. Our slat off-cuts are recycled into a range of pvc piping now sold at retail outlets. All of our steel off-cuts are recycled.
- Our packaging for delivery is recycled wool blanketing and is reused over and over again with a lifetime of years.
- The use of renewable energy and energy efficiency is paramount and incorporated in many areas of the plant.
- We are very strict with ensuring the efficient use of water, and reuse wherever we can.
- Instituting strategies for social responsibility.

### CSM Office Furniture Solutions End of Life Take Back Service

At the end of life for the following CSM products: metal storage cabinets; mobile shelving units; systems shelving; mobile pedestals and sistema wall, CSM will take back those products manufactured or distributed by CSM Office Furniture Solutions. The products taken back by CSM will either be dismantled and the components recycled or the products will be resold at Auction without the usual CSM warranty.

CSM provides this service on a 'non-profit' basis and regularly reviews its charges for product take back to ensure that it simply covers the costs of ensuring that the product is recycled. Charges for this service are available on request.

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